

Atlanta Medical Center is committed to providing the highest quality of care and services to the patients we serve. We work to continuously improve the quality of care that we provide to all of our patients and your input is an important part of that process

If you have concerns about the care you have received at our hospital we would like to hear about it. Please contact the Nursing Administration Office at 404-265-4245 or the Quality/Risk Management Department at 404-265-3762.

In addition, we would like you to know that you may contact the Joint Commission on Healthcare Accreditation for any concerns you would like to report. You may contact the Joint Commission as stated below:

**E-Mail:** [complaint@jcaho.org](mailto:complaint@jcaho.org)  
**Fax:** Office of Quality Monitoring (630) 792-5636  
**Mail:** Joint Commission on Accreditation of Healthcare Organizations  
One Renaissance Boulevard  
Oakbrook Terrace, IL 60181

If you have questions about how to file your complaint, you may contact the Joint Commission at this toll free U.S. telephone number, 8:30 a.m. to 5:00 p.m., Central Time, weekdays: (800) 994-6610.